FIRE·LITE ALARMS
by Honeywell

Fire-Lite Alarms
1 Fire-Lite Place
Northford, CT 06472
www.firelite.com

Technical Bulletin No. TB22.3FL
October 25, 2022

Fire-Lite CRF-300 and CRF-300A Relay Control Modules (the "Products") Potential for Erroneous Trouble Conditions when Operating in CLIP Mode on Select Fire Alarm Control Panels (FACPs)
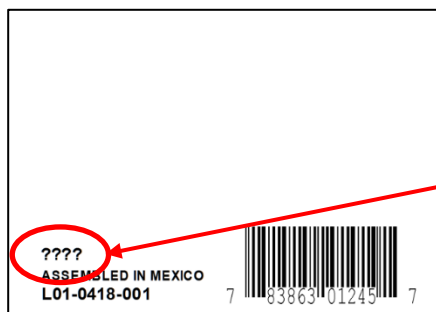
Summary:
Potential for erroneous trouble conditions are restricted to Products that meet all three of the following conditions:

1. Manufactured within the affected date range of May 2022 to September of 2022, bearing date codes 2053 to 2092 (note: the date code location is shown in the images below); and
2. Connected to a Fire-Lite MS-9050 series, MS-9200 series, MS-9600 series or ES series FACP; and
3. Operating in Classic Loop Interface Protocol (CLIP)

- Products not meeting the above conditions and not experiencing an erroneous trouble condition should not be replaced.
- This notification is not a safety issue but should be addressed promptly to avoid potential problems with system operations which may arise.

Issue: Fire-Lite Alarms has identified an issue on Products meeting the above conditions that results in erroneous "Invalid Reply" or "OEM Trouble" conditions on the FACP. Only Products meeting the above conditions and experiencing an erroneous trouble condition should be replaced.
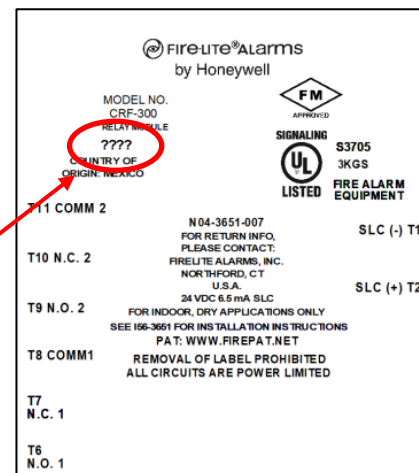
Action Required: The warranty return policy for the Products listed above will be honored and those Products that meet the above conditions should be returned through normal channels. Distributors should follow the standard RMA return process by contacting Fire-Lite Customer Service at 203-484-7161 or by email at fire.custserv.us@honeywell.com and requesting an RMA due to the "CRF-300 Issue" and referencing this Technical Bulletin (TB22.3FL).

CRF-300 Product Label

CRF-300 Packaging Label

4 Digit Date
Code Locations

If you have any questions regarding this bulletin, please contact Fire-Lite Technical Services at 1-800-627-3473 or email firelite.tech@honeywell.com. We appreciate your business and continued support of Fire-Lite products and apologize for any inconvenience this may cause.